From: Lesley Malcolm | Safari Vacations [mailto:lesley@safarivacations.co.za]

**Sent:** 23 July 2013 03:49 PM **To:** roger.hagerty@vodamail.co.za

Cc: <u>duncan@upp.co.za</u>
Subject: Excellent Service

Hi Roger,

Trust you are keeping well.

I want to commend you on the excellent service you provided us with in June. We were battling with an ant problem and have done for years. Previously we had used another company and the ants were back within days and the house had such bad fumes that we could not sleep at night and the girls in the office had to go home. I was really nervous to re-spray but had to as I had ants on my pillow at night.

You arrived on time, 8am in the horrible JHB traffic, and were out of here within one a half hours. We had no fumes or horrid smells at all and the ants are still not back. You were on site supervising. Thank you so much and I will certainly recommend you.

## **Kind Regards**

## Lesley Malcolm

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